

# Rug Care

## **Taking care of your investment**

Wool is a protein-based fiber containing natural lanolin oil. Lanolin in combination with the natural construction of wool, make it very resilient to stains and easier to stay clean than most synthetic fibers.

## **Underpadding**

A breathable non-slip mesh underpad is recommended when laying your rug on a hardwood or tile floor.

## **Rug Rotation**

To ensure even wear, be sure to rotate your rug once a year.

## **Furniture Placement**

When placing your furniture, lightly set it down and then move it slightly in the direction of the pile at least once a week.

## **Vacuuming**

Vacuum your rug using a low-powered vacuum cleaner. Should long ends of yarns appear on surface do not pull. Use scissors to trim yarn evenly with the rug surface.

## **Storing**

When storing your rug do not fold or put in airtight plastic bag. It is advisable to roll with the rug backing showing and wrap it with cloth for protection.

## **Cleaning**

For surface cleaning: Using a sponge, wipe a mixture of a mild dish soap and water lightly over the entire surface of the rug. Remove by wiping again using a clean cloth and water.

For deep cleaning: Your rug should be professionally cleaned every 3-5 years or when you notice the colours to be less vibrant. Rugs in extremely high traffic areas may require more frequent cleaning.

## **Stains**

- The best way to remove any stain is to treat it IMMEDIATELY.
- Dilute the area with soda water or water and salt and let absorb.
- Using a clean white cloth or paper towel, cover the area and press down several times with your hand or foot.
- Continue to blot the area until the stain is removed.
- DO NOT RUB – this will only work the stain into the fibers deeper.
- If the stain persists, call a professional cleaner immediately.

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# Bayliss

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# Rug Care & Cleaning



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## Scoop

up solids before cleaning



## Blot

as much liquid as possible using clean white towelling or paper towel



## Clean

– refer to spot chart. Apply spot removal agent to clean towel. Do not apply directly to rug



## Rinse

with cold or luke warm water only



## Blot Dry

with absorbent material such as paper towelling or use cold air fan to complete drying



## Do not rub or scrub your wool carpet

rubbing or scrubbing can cause permanent pile distortion



Spot	Order of Treatment		
	step 1	step 2	step 3
alcoholic beverages	1	2	
blood	1	2	
butter	4	2	
chocolate	4	2	
coffee	1	2	5
colas and soft drinks	1	2	
cooking oils	4	2	
cream	2	4	
egg	2		
faeces	2	3	6
floor wax	4	2	
fruit juice	1	2	
furniture polish	4	2	
ink (fountain pen)	1	2	
lipstick	4	2	
mustard	2		
oil and grease	4	2	
salad dressing	2	4	
shoe polish	4	2	
tea	1	2	6
urine (fresh)	1	2	6
vomit	2	6	
wine	1	2	5

# How to ensure your wool rug keeps looking great!

1. Vacuum regularly.
2. Remove spills immediately.
3. Professionally clean by a qualified Woolcare Technician every 12 months from date of installation or as required.

## Type of Treatment (See spot removal chart)

1	Cold water
2	Detergent solution or carpet shampoo solution
3	Laundry detergent (non-biological)
4	Solvent – use only on dry carpet
5	Vinegar solution
6	Clear household disinfectant